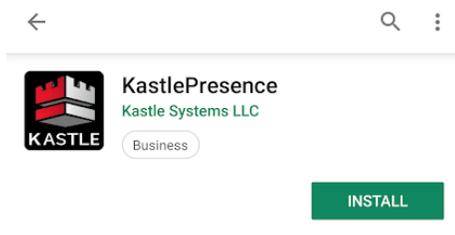


KASTLE PRESENCE

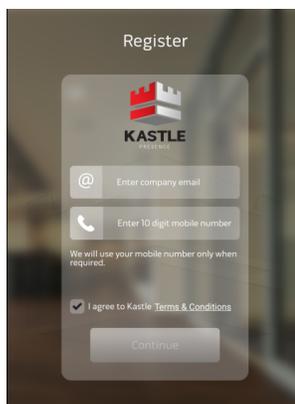
How to Download and Register the KastlePresence App

The KastlePresence mobile app represents the latest advancement in resident amenity and engagement. It's designed to make it easier for you to experience and interact with your community.

- 1) Go to the Apple app store or the Google Play store depending on the make of your cell phone and search for "**KastlePresence**".



- 2) After you find KastlePresence in the app store, install or download it. The app is free!
- 3) Once you download the KastlePresence app, it's time to register so that we can make sure you have access to the features your administrator has authorized. Enter your work email address and your mobile phone number.



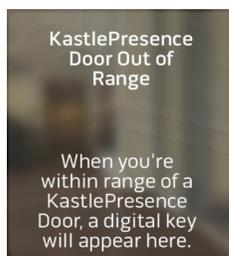
- 4) A temporary PIN code will be emailed to you from MyKastleAdmin@kastle.com – check your junk , spam or clutter folders if you haven't seen an email with your PIN code after a few minutes. From here you will be requested to change your PIN code per your preference. Please note this PIN somewhere safe. This PIN code will be used by our operation center to identify in the case of an emergency.
- 5) You are ready to go. Feel free to swipe through the in-app tutorial or just jump right into the app and get started!

KASTLE PRESENCE

How to Unlock a Bluetooth-Enabled Door

The KastlePresence mobile app delivers the convenience of using your phone to unlock designated doors that have been prepared with Bluetooth access control readers instead. In order to use this function, the Bluetooth Services on your phone must be turned on.

If you're not within range of a Bluetooth-enabled door, you will see a gray tile on the KastlePresence home screen with a message indicating that you are not within range of a door.



When you approach your door, the tile will turn black with a lock icon on it and then it'll turn blue when you get close enough. Each door tile is labeled to help you understand what the app sees in case you're standing close to several doors.



If you'd like, you can tap the blue tile and it will turn green to indicate that the door is now unlocked. If you'd rather go "hands-free," you can keep your phone in your pocket or purse with the app running in the background. As you walk closer to the door, the tile will turn green and the door will unlock.

